

# Partners in Physical Therapy 3221 Ryan Street Suite D. Lake Charles, LA 70601 337-439-3344 phone 337-439-3380 fax www.partnersinpt.com

Dear Patient,

We know you have a choice in physical therapy clinics and we would like to thank you for choosing our office. Care and participation in therapy is important to us. It is our mission to provide you with excellent care and work as a team with you and your healthcare provider to ensure that your goals are met.

As a part of our efforts to offer excellence in patient care, we are proud to announce the incorporation of a patient advocate to our treatment staff. Erin MacInnes, LCSW is a clinical social worker is available as needed. She can help to assess your progress towards your goals as well as any barriers. She will relay that information to your therapist so that we can modify or update your treatment program to help you achieve your goals faster and she can help with creating action plans to decrease barriers. Please feel free to request a session with Erin.

If you have any questions, please feel free to contact me at 337-439-3344, ext. 0

Again, welcome to our clinic. You are now officially a partner!

Freddie Ann Regan Chandler

Don't forget to like us on Facebook; we will post clinic updates and useful tips!

# **Partners in Physical Therapy New Patient Packet**

How did you hear about us? (Please circle)	Physician	Friend	Previous Patient				
(Flease Circle)	Website	Other: _					
Name:		Date of Birth:					
Address:							
City:		State:	Zip:				
Email:		Home Phone: _					
Work Phone:		_ Cell Phone:					
Social Security #:		Sex: M F	Marital Status: S M D W				
Employer:			·····				
Circle: Auto Accident	Worker's Co	omp Date of	f accident:				
Name of attorney or case manag	ger:		Phone:				
Insured Name (Same as a	bove? YES	NO)					
Name:			Date of Birth:				
Address:			Social:				
City:		State: _	Zip:				
Emergency Contact							
Name:			Relationship:				
Home Phone:		Other: _					
Are we authorized to release in Please list any other individual							
Patient/Guardian:							

## **Partners in Physical Therapy Policies**

# We work hard so that our office consistently runs on time and that your physical therapy goals are met.

#### Please be aware of the following:

**Be here on time:** We start and end appointments on a set schedule. It is important that you arrive on time.

<u>Courtesy Reminders:</u> Each Friday we will email your schedule for the upcoming week. We will also text a reminder 1 day prior to your appointment.

<u>Appointment Changes:</u> A minimum 24 hour notice for changes in appointment time is required. Cancelation with less than 24 hours notice will be charged a \$50.00.

**No Shows:** If you do not show up for an appointment, a \$50.00 no show charge is due at your next visit. This charge is your responsibility and will not be billed to insurance or other payers.

**25% Cancellation/No Show Policy:** If you miss greater than 25% of your scheduled appointments we reserve the right to cancel all future appointments. *Example: 3 out of 12 missed* 

<u>Workman's Compensation</u>: We are required to send documentation of missed appointments to your worker's compensation case manager.

**<u>Self-Discharge</u>**: Please do not stop therapy without talking to your therapist.

<u>Supplies:</u> Medical supply expenses are due at the time of service. If you would like to bill insurance on your own behalf, please talk with our billing department for assistance.

Please know that every person is different and it is important to work as a team to get you optimal improvement. This requires communication, showing up to appointments, and active participation.

Signature: _			
Date:			

\*\* Disclaimer: Please note by providing your e-mail, you are also allowing Partners in Physical Therapy to e-mail you regarding clinic sponsored programs. However, please note you are able to opt out at any time. \*\*



# Partners in Physical Therapy 3221 Ryan Street Suite D. Lake Charles, LA 70601 337-439-3344 phone 337-439-3380 fax

I understand that as part of my health care treatment, *Partners in Physical Therapy* develops and maintains records containing my health information, which includes information about my health history, symptoms, test results, diagnosis, treatment, claims and payment information, etc. I understand that my health information will be used and disclosed by *Partners in Physical Therapy* for treatment, payment and health care operations and serves as:

- A basis for planning my care and treatment
- A means of communication among health professionals who may contribute to my care
- A source of information to bill for health care services rendered
- A means by which an insurance company or other third party payor can verify that services were billed and actually provided
- A resource for "health care operations" such as assessing quality and reviewing the competence of health care professionals

I have been provided with the *Partners in Physical Therapy* Privacy Notice, which provides a more complete description to the use and disclosure of my health information. I understand that I have the right to review the Privacy Notice prior to signing this consent form. I understand that *Partners in Physical Therapy* can change the terms of the Privacy Notice and that *Partners in Physical Therapy* reserves the right to make the new Privacy Notice provisions effective for my health information that it already maintains and uses, as well as for any health information that it may receive in the future.

I understand that if I refuse the sign this consent form allowing for the use and disclosure of my health information to carry out treatment, payment or health care operations, *Partners in Physical Therapy* may refuse treatment.

I understand that I have the right to request that <i>Partners in Physical Therapy</i> restrict how my health information is used or
disclosed to carry out treatment, payment or health care operations, but such request may not be accepted. I request the followin
restrictions (N/A if none):

I understand that I may revoke this consent at any time by notifying *Partners in Physical Therapy* in writing, but if I do, it will not have any effect on uses or disclosures prior to the receipt of the revocation.

I give my consent to *Partners in Physical Therapy* to release my medical records to my referring physician, insurance company, third party insurance, or to my attorney.

I authorize my insurance company to pay directly to *Partners in Physical Therapy* proceeds payable under the terms of my policy. I understand and agree to pay any unpaid balance not covered by my insurance company. In the event my account is turned over to collection, I hereby agree to pay all collection cost and fees.

I understand that my insurance company may not cover all charges incurred at *Partners in Physical Therapy* and that insurance companies do not guarantee payment, therefore I will be responsible for these charges.

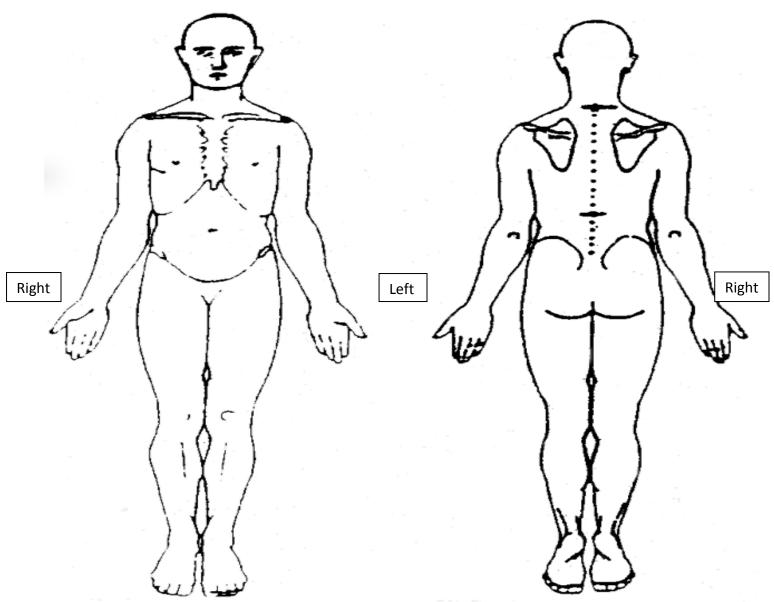
Patient/Guardian Signature	Date:				
Social Security Number of Patient	Patient Date of Birth				

# **Partners in Physical Therapy Intake Form**

Name:	Date:	Date of N	ext MD Visit:
Occupation:	Age:	Height:	Weight:
Employer:			
Tell us why you are here:			
What would you like your therapist to	o know?		<del></del> -
What is your goal for physical therapy	<u>13</u>		
Tests/Medical Management: Please list any tests or medical service	s that you have received	for your chief c	omplaint:
Allergies:			
1) a. 2) a. 3) a.	Dose or strength:	b b	aken: 
Medical Condition History Please list all medical conditions:			
Please list all past surgeries:			
Overall Health:			
How would you rate your Overall Hea	alth?	□ □ Poor	
Do you feel your job or home life is str Do you have periods of depression or so Do you have persistent fears? Do you worry excessively?	sadness?	☐ Yes ☐ ☐ ☐ Yes ☐ ☐ Yes ☐ ☐ Yes ☐ ☐	No No No
Are emotional problems important to	your current complaint?	☐ Yes ☐ ☐	NO

### **Symptoms:**

Please mark on the body your area of complaint using a highlighter:



#### Pain Intensity:

On a scale of 0 to 10 with 0 being no pain and 10 being the most severe pain imaginable:

### Which number would describe your pain THIS WEEK?

 What is your pain like NOW?
 0
 1
 2
 3
 4
 5
 6
 7
 8
 9
 10

 What is your WORST pain?
 0
 1
 2
 3
 4
 5
 6
 7
 8
 9
 10

 Is your pain constant?
 □ Yes
 □ No
 Is your pain worsening?
 □ Yes
 □ No

## **The Patient-Specific Functional Scale**

Addressing function is VERY IMPORTANT. Insurance companies want to see functional goals and research shows that focusing on function improves physical therapy outcomes.

Please take the time to complete the section below:

# List three activities that you have difficulty with or are unable to do:

1												
2												
3												
Additional	(optional)											
										_		
				Do			low this					
		Pa	tient- sp	oecific ac					one num			
						-						
	0	1	2	3	4	5	6	7	8	9	10	
Unable to Pe	erform Activ	vity							same le	evel as	n activity	at the